

Updated November 2020 **Please note that protocol is subject to frequent change & some information on the website, or this document, may not be accurate. Please do not come to the course without calling prior to clarify any questions.**

Thank you for booking your golf reservation at Twin Warriors Golf Club. Please review the following protocols as we enter the next phase of golf during the Covid-19 Pandemic.

### **General Messaging to Golfers**

If you have underlying medical conditions, it is recommended that you not visit our facility. Anyone displaying symptoms of COVID-19 which primarily displays as a persistent cough, will not be permitted on the course. So, if you do not feel well, please stay home, and, when in doubt, get tested.

If you have traveled outside of the state, you are not permitted at our facility until you have self-isolated for a minimum of 14 days. If you live in a household with someone who has COVID19 or is showing symptoms of COVID-19, please do not come to our facility.

If you are showing symptoms of COVID-19, please do not come to our facility. Call your doctor or head to <http://www.nmhealth.org> for more information.

Priority – Please use proper CDC Public Guidelines on Social Distancing of 6” at all times. NO handshaking, NO hugging etc. from arrival until departure. This will be enforced. Failure to observe social distancing risks the closure of the facility, and as such, you will be asked to leave the premises and may be suspended from future play.

- The restrooms in the Golf Shop and on the golf course are open and will be disinfected frequently.
- Please bring your own sanitizer and use it each time you touch a foreign surface (door handles, golf cart, etc.).
- We will not be providing tees, pencils, water or ice chests on the golf carts at this time. Do not handle each other’s golf balls, tees, ball markers, etc.

***Following the recommendations of local and state departments of health, we require all players to wear a mask or some face covering while on property, entering and exiting the facility, and especially when in proximity to our staff or other guests. Please maintain 6 ft. distances.***

### **Tee Time Policy Required by the State of NM**

Tee times will be available at extended intervals per State of NM COVID Safe Practices to permit for physical distancing and maintenance of pace of play. **Limit one rider per cart. Carts subject to availability. No spectators**

- We will maintain a schedule of stringent daily cleaning and sanitizing, specifically carts and other high-touch places
- Signage will communicate occupancy limits and safety restrictions that affect normal play.

### **Best Practices by SAGC, Inc.**

- We are scheduling a greeter to communicate safety restrictions and protocols to our players. We are scheduling a marshal(s) to monitor pace of play and adherence to requirements and best practices.
- Installed plexiglass sneeze guards at cash registers for future use.
- If possible, bring your own pull cart. We have limited rentals.
- Max group size is a foursome (no fivesomes).
- **Golfers without a pre-scheduled tee time are not permitted.** A reservation prior to arriving at the course is required.

- **Book reservation by phone only. A credit card will be taken to hold the reservation. 24 hour cancelation policy applies.**
- Payments MUST be made by phone prior to arriving at the golf course and your tee time. Credit cards provided to hold a reservation will be charged the day of your tee time.
- No walk-in business permitted at this time. Must have a premade reservation.

### **Check-In Policy**

- **Check in by phone when or before you arrive at the course. If members of your group need to use their own credit card, they should call in as well. Cash transactions not permitted.**
- Please do not arrive at the golf course earlier than necessary, 30 minutes is acceptable. Congregating in the parking lot or anywhere at our facility will not be permitted. (Social distancing)
- Change shoes in the parking lot, clubhouse locker rooms are closed. Bag services and club storage may not be provided to eliminate touch points where the virus might be transmitted.
- You must be prepared to carry your own bag when checking in and place it on a pull cart or golf cart (if utilizing).
- Priority – Please use proper CDC Public Guidelines on Social Distancing of 6” at all times. Consider continuous putting, 2 ft. “gimmies”, only one player on the tee box at a time; pay attention to the posters that limit the number of people in and around the facility.

### **Practice Facility Policy –practice areas not available until further notice**

#### **On-Course Measures**

- Ball washers will not be available at this time, so please carry a bottle of water and towel accordingly.
- Bunker rakes will not be available, please smooth sand with your foot or the club, preferred lies are permitted in the bunker or the bunkers are to be played as “Ground Under Repair” at this time.
- Cups will be set so balls will not fully enter the hole. The flagstick should not be removed from hole and players should refrain from touching the flagstick.
- On course drinking water will not be available. Please ensure you have enough refreshments to keep hydrated. Hyatt Regency’s Atush Bar & Grill should be open during play times, though their beverage cart may not be on the course. Subject to change per their policies. No outside coolers allowed.
- Golf groups will not be permitted to play through.

#### **Post-Round Policy**

- Please return your golf cart to the designated cart drop off area.
- Garbage and recycling bins will be available in the designated cart drop off area, however, please consider taking it home with you to minimize potential exposure.
- Please COMPLETELY empty your cart of all personal belongings and garbage
- **Following play exit the course as promptly as possible**, unless visiting the bar and grill, and avoid excess socializing in the parking lot after your round.

### **Golfer Adherence**

**All policies will be enforced and anyone not in compliance with these policies will be asked to leave the premises and may be suspended from future play.** Please review the Liability statement posted on the website, golf shop and golf carts.

**If you have any questions, please call us at 505.771.6155**