

Updated April 2, 2021 **Please note that protocol is subject to frequent change & some information on the website, or this document, may not be accurate. Please do not come to the course *without calling prior* to clarify any questions.**



Following local Pueblo of Santa Ana protocol and the recommendations of NM state departments of health, **we require all players to wear a *mask or some face covering* while ON PROPERTY; especially in proximity to our staff or other patrons. Failure to observe our policies risks the closure of the facility, and as such, you will be asked to leave the premises and may be suspended from future play. Please review the Liability Statement posted on the website, golf shop and golf carts.**

Thank you for booking your golf reservation at Twin Warriors Golf Club. Please review the following protocols:

## **Tee Time Policy**

Tee times will be at extended intervals to permit for physical distancing and maintenance of pace of play.

### **Limit one rider per cart. Carts subject to availability. No spectators**

- Two golfers residing at the same address may share one cart, with proof of address only.
- No walk-in business permitted at this time. Must have a premade reservation.
- Book reservation by phone only. A credit card guarantee will be taken to hold the reservation. 24 hour cancelation policy applies. Online booking not available at this time.
- Max group size is a foursome (no fivesomes)
- The range and practice areas are available for pre-round warm-up only.

## **Check-In Policy**

- Please do not arrive at the golf course earlier than necessary, 30-40 minutes is acceptable. Congregating in the parking lot or anywhere at our facility will not be permitted.
- Change shoes in the parking lot, clubhouse locker rooms are closed. Bag services and club storage may not be provided to eliminate touch points where the virus might be transmitted.
- Priority – Please use proper CDC Public Guidelines on Social Distancing of 6” at all times. Pay attention to the signs that limit the number of people in and around the facility.

## **On-Course Measures**

- Consider continuous putting, 2 ft. “gimmies”, only one player on the tee box at a time;
- Ball washers will not be available at this time, so please carry a bottle of water and towel accordingly.
- Bunker rakes are now available. Guests may continue to smooth sand with their foot or the club if they prefer “no touch”. Preferred lies are permitted in the bunker or the bunkers are to be played as “Ground Under Repair” at this time.
- Cups will be set so balls will not fully enter the hole when the flagstick is left in the hole. The flagstick may be removed at the golfers’ discretion. Golfers should replace the flagstick with the hole liner intact and fully functional each time.
- Sand and seed containers are provided, and if choosing not to utilize, please repair divots as best you can.
- On course drinking water will not be available. Please ensure you have enough refreshments to keep hydrated. Hyatt Regency’s Atush Bar & Grill should be open during play times, though their beverage cart may not be on the course. Subject to change per Hyatt policies. No outside coolers allowed.
- Golf groups will not be permitted to play through.

- Garbage cans will be available on course.

### **Post-Round Policy**

- Please return your golf cart to the designated cart drop off area.
- Garbage and recycling bins will be available in the designated cart drop off area, however, please consider taking it home with you to minimize potential exposure.
- Please COMPLETELY empty your cart of all personal belongings and garbage
- Following play exit the course as promptly as possible, unless visiting the bar and grill, and avoid excess socializing in the parking lot after your round.

### **Best Practices by SAGC, Inc.**

- Installed plexiglass sneeze guards at cash registers.
- We will maintain a schedule of stringent daily cleaning and sanitizing, specifically carts and other high-touch places
- Signage will communicate occupancy limits and safety restrictions that affect normal play.
- Please bring your own sanitizer and use it each time you touch a foreign surface (bunker rakes, flagsticks, door handles, golf cart, etc.).
- We will not be providing tees, water or ice chests on the golf carts at this time. Do not handle each other's golf balls, tees, ball markers, etc.
- The restrooms in the golf shop and on the golf course are open and will be disinfected frequently.

### **Golfer Adherence**

**All policies will be enforced and anyone not in compliance with these policies will be asked to leave the premises and may be suspended from future play.** Please review the Liability statement posted on the website, golf shop and golf carts.

**If you have any questions, please call us at 505.771.6155**

### **General Messaging to Golfers**

If you have underlying medical conditions, it is recommended that you not visit our facility. Anyone displaying symptoms of COVID-19 which primarily displays as a persistent cough, will not be permitted on the course. So, if you do not feel well, please stay home, and, when in doubt, get tested. If you live in a household with someone who has COVID19 or is showing symptoms of COVID-19, please do not come to our facility.

Effective February 11, New Mexico will no longer require self-quarantine for visitors arriving into the state from "high-risk" states. Visitors from anywhere outside of the state will instead be strongly advised to self-quarantine for a period of 14 days and to seek out a COVID-19 test upon their arrival in or return to New Mexico.

If you are showing symptoms of COVID-19, please do not come to our facility. Call your doctor or head to <http://www.nmhealth.org> for more information.

Priority – Please use proper CDC Public Guidelines on Social Distancing of 6 feet at all times. NO handshaking, NO hugging etc. from arrival until departure. This will be enforced. Failure to observe social distancing risks the closure of the facility, and as such, you will be asked to leave the premises and may be suspended from future play.