

Updated 9-1-20

General Messaging to Golfers

Thank you for booking your golf reservation at Santa Ana Golf Club. Please review the following protocols as we enter the next phase of golf during the Covid-19 Pandemic.

If you have underlying medical conditions, it is recommended that you not visit our facility. Anyone displaying symptoms of COVID-19 which primarily displays as a persistent cough, will not be permitted on the course. So, if you do not feel well, please stay home, and, when in doubt, get tested.

If you have traveled outside of the state, you are not permitted at our facility until you have self-isolated for a minimum of 14 days. If you live in a household with someone who has COVID-19 or is showing symptoms of COVID-19, please do not come to our facility.

If you are showing symptoms of COVID-19, please do not come to our facility. Call your doctor or head to <http://www.nmhealth.org> for more information.

Priority – Please use proper CDC Public Guidelines on Social Distancing of 6' at all times. NO handshaking, NO hugging etc. from arrival until departure. This will be enforced. Failure to observe social distancing risks the closure of the facility, and as such, you will be asked to leave the premises and may be suspended from future play.

THE CLUBHOUSE, LOCKER ROOMS AND RESTAURANT FACILITIES INFORMATION.

★ Following the recommendations of local and state departments of health, **we require all players to wear a *mask or some face covering* while ON property, entering and exiting the facility; around all clubhouse areas, in proximity to our staff members (Exception: when SEATED to dine)**

- Pro shop is open and no more than six guests in the facility at a time
For retail sales: please ask for assistance – do not touch items
- Pro shop restrooms open for up to two guests at a time. Will be disinfected frequently.
- Wind Dancer B&G PATIO will be open with a limited menu and 75% seating. Dine-in will be limited to 25%. Do not enter the Wind Dancer or move from your table without a face covering.
Please follow our face covering protocol before & after dining.
- The beverage cart will be on the course.
- The restrooms on the golf course are open and will be disinfected frequently.
- Please bring your own sanitizer and use it each time you touch a foreign surface (door handles, golf cart, etc.). We have sanitizer available in some public spaces.
- We will not be providing tees, water or ice chests on the golf carts at this time.
- Do not handle each other's golf balls, tees, ball markers, etc.
- GPS will be unavailable until further notice.

Tee Time Policy/Miscellaneous

Tee times will spread out to permit for physical distancing and maintenance of pace of play.

- Limit one rider per cart, **NO SPECTATORS, no caddies**, no fivesomes

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- Two guests from the same household address will be allowed to share a cart. Be prepared to provide proof, *the staff will verify addresses*, and no exceptions otherwise.

Miscellaneous:

- We will maintain a schedule of stringent daily cleaning and sanitizing, specifically carts and other high-touch places.
- No access to rakes, ball washers and other high-touch objects (play preferred lies in bunkers).
- No club storage, club rentals, bag services or locker room facilities.
- We will utilize signage to communicate occupancy limits and above safety restrictions that affect normal play.

Best Practices by SAGC, Inc.

- We are scheduling a marshal(s) to monitor pace of play and adherence *to required safety protocol* and best practices.
- We have installed plexiglass sneeze guards at cash registers for employee and guest protection. Please limit your staff interaction to the plexiglass areas.
- If you're not using a motorized cart, bring your own pull cart if possible. We have limited rentals.
- Golfers without a pre-scheduled tee time are not permitted. A reservation prior to arriving at the course is required.
- Book reservation *by phone only*. Online reservations are not available at this time.
- A credit card is required to book reservations.

Check-In Policy

- Please check in by phone on the day of play and we can charge the card on file or your group may pay via contactless credit card in the shop if necessary.
- Please do not arrive at the golf course earlier than necessary, 45 minutes is acceptable.
- Congregating in the parking lot or anywhere at our facility will not be permitted. (Social distancing)
- You must be prepared to carry your own bag when checking in and place it on a pull cart or golf cart (if utilizing). Please pay for green fee, cart fee and other purchases (if permitted) by debit card, credit card or gift card prior to arrival if possible. **Beginning September 1, 2020 Cash transactions will be permitted.**
- Priority – Please use proper CDC Public Guidelines on Social Distancing of 6' at all times. Consider continuous putting, 2 ft. "gimmies", only one player on the tee box at a time; pay attention to the posters that limit the number of people in and around the facility.

Practice Facility Policy

- The driving range, practice putting green, and chipping green near the starter shack are ***open for guests with scheduled tee time only***.
- There will be no flagsticks on the practice greens.
- There will be no balls on the practice greens as each golfer should use their own.

On-Course Measures

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- Ball washers will not be available at this time, so please carry a bottle of water and towel accordingly.
- Bunker rakes will not be available, please smooth sand with your foot or the club, preferred lies are permitted in the bunker.
- Sand/seed containers are provided on carts only. Please repair divots as best you can.
- Cups will be set so balls will not fully enter the hole.
- The flagstick should not be removed from hole and players should refrain from touching the flagstick at all.
- On course drinking water will not be available. Please purchase enough water for your round from the Wind Dancer or beverage cart. **Outside coolers NOT PERMITTED.**
- Golf groups will not be permitted to play through.

Post-Round Policy

- Please return your golf cart to the designated cart drop off area, **wearing your mask.**
- Garbage and recycling bins will be available in the designated cart drop off area, however, please consider taking it home with you to minimize potential exposure.
- *Please COMPLETELY empty your cart of all personal belongings and garbage*
- Following play, exit the course as promptly as possible, unless heading to the Wind Dancer B&G. Avoid excess socializing in the parking lot after your round.
- **Please wear your face covering on the Wind Dancer patio or dining room until seated at a table, replacing it if leaving the table for any reason.**

Golfer Adherence

All policies will be enforced and anyone not in compliance with these policies will be asked to leave the premises and may be suspended from future play.

If you have any questions, please call us at 505.867.9464 or visit MyNewMexicoGolf.com.

Website will be updated often.