

## **General Messaging to Golfers**

Thank you for booking your golf reservation at Santa Ana Golf Club. Please review the following protocols as we enter the next phase of golf during the Covid-19 Pandemic.

If you have underlying medical conditions, it is recommended that you not visit our facility. Anyone displaying symptoms of COVID-19 which primarily displays as a persistent cough, will not be permitted on the course. So, if you do not feel well, please stay home, and, when in doubt, get tested.

If you have traveled outside of the state, you are not permitted at our facility until you have self-isolated for a minimum of 14 days. If you live in a household with someone who has COVID-19 or is showing symptoms of COVID-19, please do not come to our facility.

If you are showing symptoms of COVID-19, please do not come to our facility. Call your doctor or head to <http://www.nmhealth.org> for more information.

Priority – Please use proper CDC Public Guidelines on Social Distancing of 6’ at all times. NO handshaking, NO hugging etc. from arrival until departure. This will be enforced. Failure to observe social distancing risks the closure of the facility, and as such, you will be asked to leave the premises and may be suspended from future play.

## **THE CLUBHOUSE, LOCKER ROOMS AND RESTAURANT FACILITIES INFORMATION.**

- Pro shop is open and no more than six guests in the facility at a time.
- Pro shop restrooms open for up to two guests at a time. Will be disinfected frequently.
- Carryout available (limited menu) and alcohol sales limited to canned beer.
- No beverage cart until further notice.
- Bar and Grill restrooms are closed.
- The restrooms on the golf course are open and will be disinfected frequently.
- Please bring your own sanitizer and use it each time you touch a foreign surface (door handles, golf cart, etc.).
- We will not be providing scorecards, tees, pencils, water, ice chests or sand bottles on the golf carts at this time.
- Do not handle each other’s golf balls, tees, ball markers, etc.
- GPS will be unavailable until further notice.
- Following the recommendations of local and state departments of health, we require all players to wear a mask or some face covering while entering and exiting the facility.

## **Tee Time Policy/Miscellaneous**

Tee times will spread out to permit for physical distancing and maintenance of pace of play.

### **Reservation formats allowable:**

- Foursomes Max – NO FIVESOMES.
- Limit one rider per cart, NO EXCEPTIONS.

### **Miscellaneous:**

- We will maintain a schedule of stringent daily cleaning and sanitizing, specifically carts and other high-touch places.
- No access to rakes, ball washers, sand/seed containers and other high-touch objects (play preferred lies in bunkers).
- Flagsticks must remain in hole and plugs must be attached so that balls do not drop to bottom of cup.
- Retail sales in pro shop available (please ask for assistance – do not touch items).
- No bag services, club storage and club rentals.
- Utilize signage to communicate occupancy limits and above safety restrictions that affect normal play.
- No spectators and/or caddies.

### **Best Practices by SAGC, Inc.**

- We are scheduling a marshal(s) to monitor pace of play and adherence to requirements and best practices.
- We have installed plexiglass sneeze guards at cash registers for employee and guest protection.
- If possible, bring your own pull cart. We have limited rentals.
- Max group size is a foursome (no fivesomes).
- Golfers without a pre-scheduled tee time are not permitted. A reservation prior to arriving at the course is required.
- Book reservation by phone only.
- Payments for green fees and cart fees must be made prior to arriving at the golf course and your tee time to minimize traffic in the golf shop. Credit cards provided to hold a reservation can be charged the day of your tee time.
- No walk-on business permitted at this time. Must have a premade reservation.

### **Check-In Policy**

- Please do not arrive at the golf course earlier than necessary, 30 minutes is acceptable.
- Congregating in the parking lot or anywhere at our facility will not be permitted. (Social distancing)

- Bag services, club storage and club rentals may not be provided to eliminate touch points where the virus might be transmitted.
- You must be prepared to carry your own bag when checking in and place it on a pull cart or golf cart (if utilizing). Please pay for green fee, cart fee and other purchases (if permitted) by debit card, credit card or gift card prior to arrival. Cash transactions not permitted.
- Priority – Please use proper CDC Public Guidelines on Social Distancing of 6’ at all times. Consider continuous putting, 2 ft. “gimmies”, only one player on the tee box at a time; pay attention to the posters that limit the number of people in and around the facility.

### **Practice Facility Policy**

- The driving range will reopen for guests with a tee time only on June 1<sup>st</sup>.
- The practice putting green is open and we can only allow 10 guests on the green at a time.
- The chipping green near the starter shack is open and no more than six guests at a time are allowed.
- There will be no flagsticks on the practice greens. Practice green holes will be filled with spacers or upside-down cups to prevent the ball from falling in the cup creating a touch point.
- There will be no balls on the practice greens as each golfer should use their own.

### **On-Course Measures**

- Ball washers will not be available at this time, so please carry a bottle of water and towel accordingly.
- Bunker rakes will not be available, please smooth sand with your foot or the club, preferred lies are permitted in the bunker.
- Sand/seed containers may not be provided, please repair divots as best you can.
- Cups will be set so balls will not fully enter the hole.
- The flagstick should not be removed from hole and players should refrain from touching the flagstick at all.
- On course drinking water will not be available.
- No garbage cans are available.
- Golf groups will not be permitted to play through

### **Post-Round Policy**

- Please return your golf cart to the designated cart drop off area.
- Garbage and recycling bins will be available in the designated cart drop off area, however, please consider taking it home with you to minimize potential exposure.
- Please COMPLETELY empty your cart of all personal belongings and garbage

- Following play exit the course as promptly as possible and avoid excess socializing in the parking lot after your round.

### **Golfer Adherence**

**All policies will be enforced and anyone not in compliance with these policies will be asked to leave the premises and may be suspended from future play.**

If you have any questions, please call us at 505.867.9464 or visit

[MyNewMexicoGolf.com](http://MyNewMexicoGolf.com).

Website will be updated often.