

Updated November 2020 **Please note that protocol is subject to frequent change & some information on the website may not be accurate. Please do not come to the course without calling prior to clarify**

General Messaging to Golfers

Thank you for booking your golf reservation at Santa Ana Golf Club. Please review the following protocols as we enter the next phase of golf during the Covid-19 Pandemic.

If you have underlying medical conditions, it is recommended that you not visit our facility. Anyone displaying symptoms of COVID-19 which primarily displays as a persistent cough, will not be permitted on the course. So, if you do not feel well, please stay home, and, when in doubt, get tested.

If you have traveled outside of the state, you are not permitted at our facility until you have self-isolated for a minimum of 14 days. If you live in a household with someone who has COVID-19 or is showing symptoms of COVID-19, please do not come to our facility.

If you are showing symptoms of COVID-19, please do not come to our facility. Call your doctor or head to <http://www.nmhealth.org> for more information.

Priority – Please use proper CDC Public Guidelines on Social Distancing of 6' at all times. NO handshaking, NO hugging etc. from arrival until departure. This will be enforced. Failure to observe social distancing risks the closure of the facility, and as such, you will be asked to leave the premises and may be suspended from future play.

★ Following the recommendations of local and state departments of health, **we require all players to wear a *mask or some face covering* while ON PROPERTY; especially in proximity to our staff or other patrons**

- Pro shop is open for restrooms only. Pro shop restrooms open for up to two guests at a time. Will be disinfected frequently.
- Wind Dancer B&G will be open with a limited menu through carry-out window only. Ready-to-go Express menu available. No beverage cart. No outside coolers
- The restrooms on the golf course are open and will be disinfected frequently.
- Please bring your own sanitizer and use it each time you touch a foreign surface (door handles, golf cart, etc.). We have sanitizer available in some public spaces.
- We will not be providing tees, water or ice chests on the golf carts at this time.
- Do not handle each other's golf balls, tees, ball markers, etc.
- We will utilize signage to communicate occupancy limits and above safety restrictions that affect normal play.

Best Practices by SAGC, Inc.

- We are scheduling a marshal(s) to monitor pace of play and adherence *to required safety protocol* and best practices.
- We have installed plexiglass sneeze guards at cash registers for employee protection.
- If you're not using a motorized cart, bring your own pull cart if possible. We have limited rentals.
- Social distancing and face masks are mandatory around our cart staff.
- We will maintain a schedule of stringent daily cleaning and sanitizing, specifically carts & bathrooms
- No access to rakes, ball washers and other high-touch objects (play preferred lies in bunkers).
- No club storage, club rentals, bag services or locker room facilities.

Tee Time Policy/Miscellaneous

Tee times will spread out to permit for physical distancing and maintenance of pace of play.

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- Limit one rider per cart, no exceptions, **NO SPECTATORS, no caddies**, no fivesomes
- Golfers without a pre-scheduled tee time are not permitted.
A reservation prior to arriving at the course is required.
- **Book reservation *by phone only*. Online reservations are not available at this time.**
- **A credit card is required to book reservations. It will not be charged until you check in by phone (or if you no-show)**

Check-In Policy

- **Please check in by phone on the day of play and we can charge your card on file.**
If someone in your group needs to use their own credit card, they may phone in.
Cash transactions not accepted.
- Please do not arrive at the golf course earlier than necessary, 30 minutes is acceptable.
- Congregating in the parking lot or anywhere at our facility will not be permitted. (Social distancing)
- You must be prepared to carry your own bag when checking in and place it on a pull cart or golf cart (if utilizing).
- **Priority – Please use proper CDC Public Guidelines on Social Distancing of 6’ at all times. Consider continuous putting, 2 ft. “gimmies”, only one player on the tee box at a time; pay attention to the posters that limit the number of people in and around the facility.**

Practice Facility Policy- not open until further notice

On-Course Measures

- Ball washers will not be available at this time, so please carry a bottle of water and towel accordingly.
- Bunker rakes will not be available, please smooth sand with your foot or the club, preferred lies are permitted in the bunker.
- Sand/seed containers are provided on carts only. Please repair divots as best you can.
- Cups will be set so balls will not fully enter the hole.
- The flagstick should not be removed from hole and players should refrain from touching the flagstick.
- On course drinking water will not be available. Please purchase enough water for your round from the Wind

Post-Round Policy

- Please return your golf cart to the designated cart drop off area, **wearing your mask.**
- Garbage and recycling bins will be available in the designated cart drop off area, however, please consider taking it home with you to minimize potential exposure.
- *Please COMPLETELY empty your cart of all personal belongings and garbage*
- Following play, exit the course as promptly as possible, unless heading to the Wind Dancer B&G for takeout. Avoid excess socializing in the parking lot after your round.

Golfer Adherence

All policies will be enforced and anyone not in compliance with these policies will be asked to leave the premises and may be suspended from future play.

If you have any questions, please call us at 505.867.9464